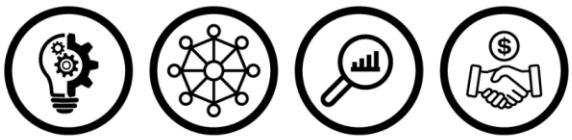
IHG EXPO
6 - 8 FEBRUARY 2023 | GOLD COAST + ONLINE



EXHIBITOR BUMP IN AND OUT

THIS INFORMATION IS SUBJECT TO CHANGE - ALL UPDATES WILL BE ISSUED ON THE EXPO WEBSITE

A summary schedule for exhibitor bump in and out is provided below. More detail concerning the venue, documentation, maps and contacts is found in the Exhibitor Manual. All exhibitors are required to read the Exhibitor Manual and comply with any conditions therein.

EXHIBITOR MOVE IN

Custom Stand Builders Access
All Halls: Saturday 4th Feb 7am – 5pm & Sunday 5th Feb 8am – 6pm

Exhibitor Access (custom stand or shell scheme)
All Halls: Monday 6th Feb 7am - 4pm

If you require access to bump in on Monday 6th of February 2022 after 5pm, you must contact the Independent Hardware Group on ihgexpo@mitre10.com.au to obtain approval.

EXHIBITOR MOVE OUT

Exhibitor Access (custom stand or shell scheme)
Thursday 9th February 7am – 12pm

Custom Stands Builders Access
Thursday 9th February 12pm – 6pm

Exhibitors please note that there will be no bump out on Wednesday the 8th of February 2023.

Once registrations close a detailed floor plan showing exhibitor booth allocations and Halls will be available on the Exhibitors page of the website; www.ihgexpo.com.au

For those exhibitors requiring a forklift to unload / re-load, please ensure your transport company delivers / collects within these hours only. To assist exhibitors requiring forklifts, pallet jacks and flatbed trolleys, DB Schenker will be operating a forklift service during the above bump in and bump out delivery times. These are provided free of charge by the Independent Hardware Group as a service to exhibitors.

The above access times relate to DELIVERIES ONLY. You must also refer to venue access time on the first page for when you can gain access to your stand/space. If you are using your own transport company, DB Schenker cannot sign for delivery of goods on your behalf. Please ensure you make specific arrangements with your transport provider and/or ensure you have a representative onsite at the time of delivery.

For special access and/or delivery queries or requirements, please contact DB Schenker on 02 9333 0333 or 03 9344 9500.

Please see the DB Schenker staff at the loading dock for assistance.

The Independent Hardware Group Pty Ltd, the Gold Coast Convention Centre and DB Schenker will not accept responsibility for any deliveries/collections outside of the designated times.

All stock/items remaining at the venue after the specified bump out time will be considered 'abandoned freight' and exhibitors will incur high penalties for any additional cartage and storage that is deemed required by the Independent Hardware Group Pty Ltd and the venue.

This information is subject to change; all exhibitors must ensure they are reading the most up-to-date version – check the www.ihgexpo.com.au site.